

e-Services @ www.cwb.ca

Use your e-Services login ID and password to access information under these main tabs:

Home

- Agent services
- Seeded acre report
- Preseeding agreement report
- Delivery contract report
- Receipt search
- CashBuy summary report
- CashBuy detail report

Permit

- Create, renew, and amend permits

Contract

- Create, amend and display delivery contracts
- CashBuy contract sign-up
- IPCP spring sign-up

Delivery

- Display producer delivery information

Advances

- Display cash advance balances and special messages for a producer's account
- Under *View Accounts*, select **active** to display only outstanding accounts or select **all** to display all accounts issued in the crop year



The screenshot shows a dropdown menu titled "View Accounts". The menu is open, displaying a list of options. The first option is "active", which is currently selected. Below it is "advance accounts", followed by another "active" option, and finally "all".

Resources

- Access Country Elevator News (CEN) Bulletin archive
- Quick links to important resources such as guides, Pool Return Outlooks, and contract calls
- Printable shipping week calendar

Online @ www.cwb.ca

Our Web site provides a wide range of information about CWB programs and services.

- CWB delivery permits and delivery contracts (Series, Guaranteed Delivery Contracts, IPCP)
- Forms/Terms and conditions
- Producer Payment Options prices, forms, guides, worksheets and infosheets
- Advance Payments Program forms, guides and infosheets
- News releases, market and weather reports

Contact us

CWB Farm Business Team

We'll answer your questions about CWB services and programs and help you resolve any problems you have with producer information.

CWB Farm Business Team

Toll-free 1-800-275-4292

Fax: 1-204-983-8031

423 Main Street

PO Box 816 Stn Main

Winnipeg MB R3C 2P5

Farm business representatives

When you have questions about CWB operations in your area contact your local farm business representative (FBR). FBR contact information is available at www.cwb.ca/fbr.

CWB program service representatives

CWB program service representatives are available to handle any of your Producer Payment Options (PPO) questions.

Mavis Willson
Cell: 1-204-250-4469
mavis_willson@cwb.ca
Mavis Willson
Cell: 1-204-250-4469

Country Elevator News Bulletins

Country Elevator News (CEN) Bulletins communicate new or updated policies and programs, contract deadlines and important e-Services outage information. CEN Bulletins are e-mailed to all elevators and are found on e-Services, under your *Resources* tab.

CWB information security policy

The CWB is committed to protecting producers' privacy. As an agent of the CWB, you cannot disclose a producer's personal information (e.g. CWB producer ID number, name, etc.) to unauthorized persons or agencies. You cannot disclose the actual producer's contract and delivery information to a landlord, even if the landlord is listed on the same delivery permit. If you are not conducting business with a producer, you are not allowed to access that producer's information.

Producers require a four-digit personal identification number (PIN) to conduct business by phone with the CWB. The PIN allows producers to renew permits, change their addresses, sign up for e-Services, defer payments and sign up PPO contracts and delivery contracts.

New producers are sent a PIN when their CWB producer ID number is issued. If a producer has forgotten or wants to personalize their PIN, they can call us to request a new PIN or login to e-Services to personalize their PIN.

For more CWB information, please call 1-800-275-4292 or e-mail: farmerservice@cwb.ca.