

E-Services account information

CWB agents can access producers' cash advance account information through e-Services on our Web site at www.cwb.ca/eservices.

If the applicant's farming operation has changed, call the CWB at 1-800-275-4292"

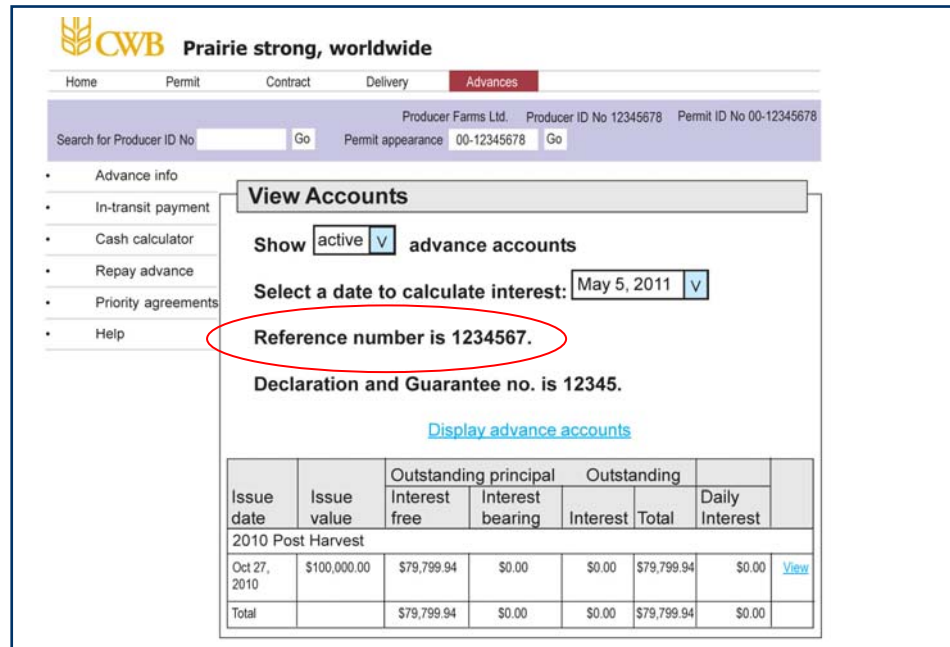
E-Services allows producers and CWB agents to:

- view an applicant's eligibility for a new advance
- view account balances and transaction details
- project interest amounts owing and create cash payment scenarios
- recalculate the account balance with a payment the CWB has not yet received (in-transit payment)
- check the account balance of an interested party using the interested party CWB producer ID number
- view Continuing Priority Agreements and the amount pre-approved by the lender to determine whether the cash ticket should be issued jointly
- view approved Continuing Declaration & Guarantee numbers

Note: When there is a change in a farming operation, and a new CWB producer ID number is assigned, the advance remains in our system under the original producer ID number it was issued under. Check both the old and new producer ID numbers to ensure all advances have been repaid.

Steps to obtain an advance application form number:

- once the information displays, click the *Advances* tab on the top-navigation row
- locate the producer's reference number. Use the **last six digits** of the reference number to fill in the downloaded advance application form number.



Issue date	Issue value	Outstanding principal		Outstanding		Daily Interest
		Interest free	Interest bearing	Interest	Total	
2010 Post Harvest						
Oct 27, 2010	\$100,000.00	\$79,799.94	\$0.00	\$0.00	\$79,799.94	\$0.00
Total		\$79,799.94	\$0.00	\$0.00	\$79,799.94	\$0.00

AAFC contact information

Accounts Receivable and Revenue Management Section
960 Carling Avenue
Building 74
Ottawa ON K1A 0C6

Phone: 1-800-282-6249
Hours: 7 a.m. to 5 p.m. ET

Please leave a message and your call will be returned.

The CWB receives weekly account updates from Agriculture and Agri-food Canada (AAFC) on advances transferred to their office for collection. We can provide these updated account balances (which include assessed interest) but not the details on individual account transactions.